## IL Silverstream

## Please advise us if you can't make your appointment.

IMPORTANT PATIENT NOTICE:

We know, life happens, but please let us know if you need to miss your appointment. We understand that circumstances change on the day meaning sometimes people can't make a scheduled appointment.

Please phone 04 527 7376 to let us know at <u>least 2 hours before</u> the booked appointment so that we can offer it to another patient.

When you phone we can help you reschedule because it's important to follow up on any medical concerns or queries that you may have, particularly if you feel that your condition is urgent.

If you are not able to let us know in advance you may be charged for non-attendance. We appreciate your help.

Any queries at all talk with our reception team, we're here to help.

